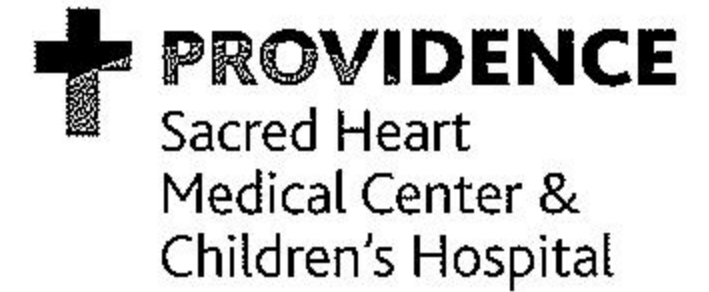


Providence Sacred Heart Medical Center & Children's Hospital
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101 West Eighth Avenue
Spokane, WA 99220-2555
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Medical Staff Services



October 7, 2011

Michael Moore, M.D.
Surgical Specialists of Spokane
105 W. 8th Avenue, Ste. 7010
Spokane, WA 99204

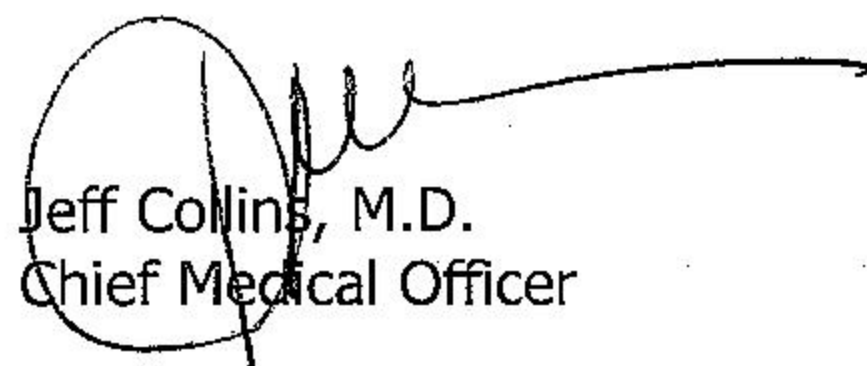
Dear Dr. Moore:

Providence Sacred Heart Medical Center recently noted a specific comment regarding your outstanding care on our patient satisfaction survey results.

"Drs. Clyde and Moore are outstanding professionals."

When patients take the time to add special comments regarding their physicians, we know it reflects the skilled care they have received, as well as your compassion as a caregiver. On behalf of the Medical Center, I want to share this with you and personally thank you for your effort on behalf of our patients, our community and our region.

Sincerely,



Jeff Collins, M.D.
Chief Medical Officer

JC:dkg